



Video Interview Connector

Edge Integration Guide



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Version history

	DATE	DESCRIPTION
1.0	August 7, 2020	Original version

Overview

Cornerstone's Video Interview Connector allows you to build your own integrations with any video interview provider. This connector allows seamless integration with the Cornerstone Recruiting suite, allowing recruiters to assign on-demand and live video interviews to candidates, and members of a hiring team to review candidates' video interviews.



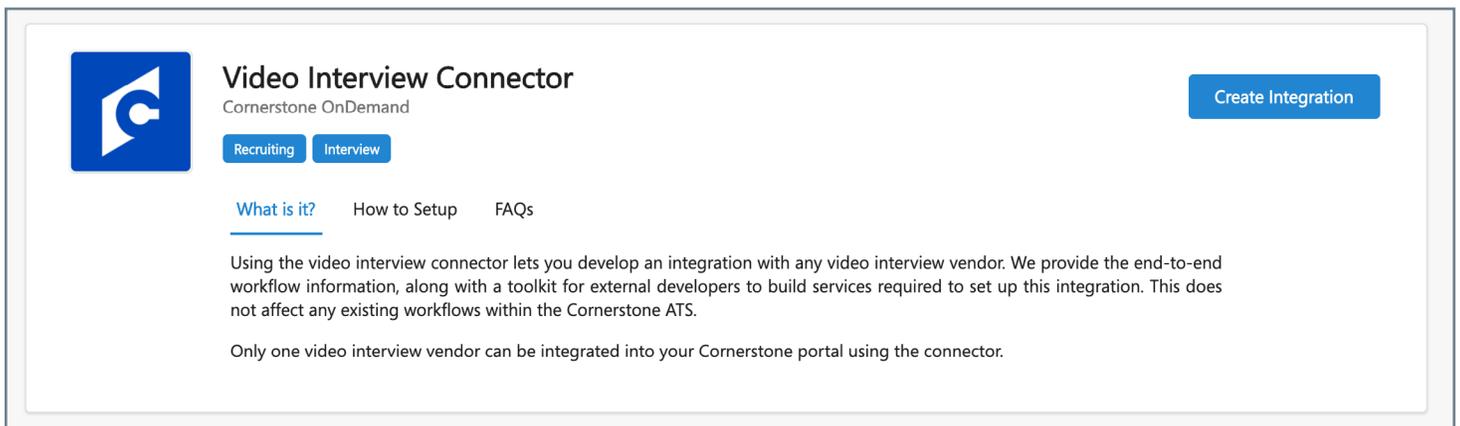
Prerequisites

1. To utilize this feature, you must have **Cornerstone Recruiting, Cornerstone Edge,** and a **video interview provider** or a **development team to build out a custom integration.**
2. To configure and use this integration, you must have the permissions listed below.

PERMISSION	DESCRIPTION
Applicants: Assign Video Interview Integration	Allows user to assign video interview integrations from Manage Candidates.
Applicants: View Video Interview Integration Status and Details Link	Allows user to view the video interview integration status and details link to access the video interview.
Applicants: View Video Interview Integration Status	Allows user to view the video interview integration status.

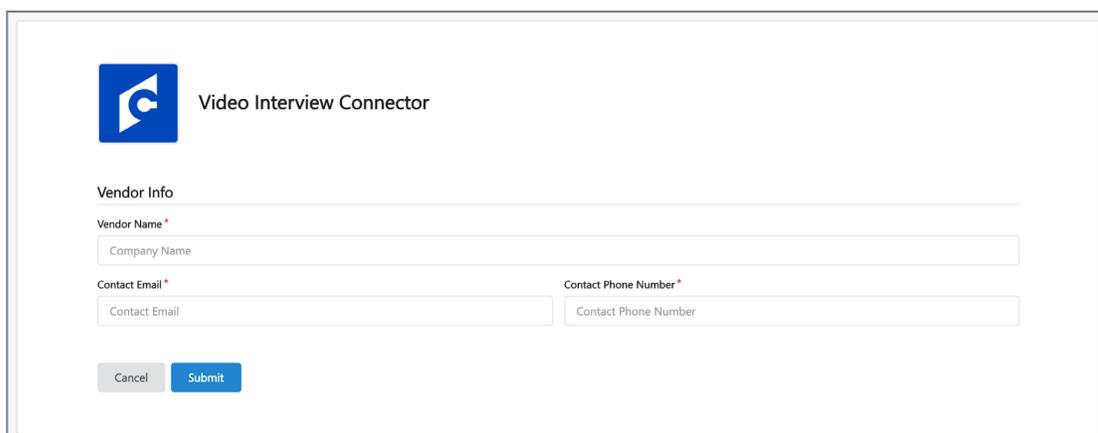
Edge setup

1. Log in to your Cornerstone portal.
2. Navigate to the **Edge Marketplace** (Admin > Tools > Edge > Marketplace).
3. Search for **Video Interview Connector** then click on the **Video Interview Connector** tile.
4. Click on **Create Integration**.



The screenshot shows a marketplace tile for 'Video Interview Connector' by Cornerstone OnDemand. It features a blue logo with a white 'C' and a play button icon. Below the logo are two tabs: 'Recruiting' and 'Interview'. A 'Create Integration' button is located in the top right corner. Underneath the tabs are links for 'What is it?', 'How to Setup', and 'FAQs'. A paragraph of text explains that the connector allows for integration with any video interview vendor and provides end-to-end workflow information and a toolkit for external developers. A final note states that only one video interview vendor can be integrated into the Cornerstone portal using this connector.

5. Enter your video interview provider information, then click **Submit**.



The screenshot displays the 'Video Interview Connector' setup form. It includes a header with the logo and title. The form is titled 'Vendor Info' and contains four input fields: 'Vendor Name *' (with a sub-label 'Company Name'), 'Contact Email *', 'Contact Phone Number *', and another 'Contact Phone Number' field. At the bottom, there are 'Cancel' and 'Submit' buttons.

6. Click on **Configure Now**. You will then be directed to the **Settings** page. You can also navigate to this page by going to Admin > Tools > Edge > Integrations > search for Video Interview Connector > click on Video Interview
7. Configure the integration on the **Settings** page.

Settings Transaction History

Please fill in the fields below to configure your integration.

▶ Setup Instructions

Callback Access Key

3g8/Y2kbwvm0txMzV3y0+9N1x0=

Username *

Password *

SecretKey *

EX.Edge.Integration.VideoInterviewing.BaseServiceURL *

Reviewers

Save Settings

- **Username** – This is the username provided by your vendor/development partner in order to authenticate the request from Cornerstone Recruiting to the video interview provider.
 - **Password** – This is the password for the username provided by your vendor/development partner in order to authenticate the request from Cornerstone Recruiting to the video interview provider.
 - **Base Service URL** – This is the base URL endpoint for all the video interview vendor webhooks. This is provided by your video interview vendor.
 - **Reviewers** – This toggled should be set to on if your video interview provider supports reviewers and you want to sync interview feedback from the vendor to Cornerstone.
8. Select the **Save Settings** button.
 9. Search for **Video Interview Connector** integration and enable the integration by turning on the toggle switch.

Video Interview Connector

Testing and verification

The Video Interview Connector supports on-demand and live video interviews. In an on-demand video interview, a candidate records themselves answer pre-configured questions at any convenient time, and a recruiter or member of the hiring team later views the recorded interview. In a live video interview, a recruiter or members of the hiring team meet with a candidate online at a scheduled time, just like an in-person interview.

After installing and configuring the assessment connector in your Cornerstone portal, you can test the integration by following the steps below. We strongly suggest validating the integration in either your stage or pilot environment prior to installing/enabling in the production environment.

On-demand video interview workflow

Step 1: Select one or more candidates on the Manage Candidates page, click on the More button, and select Assign On-Demand Video Interview.

Step 2: On the flyout, select an interview provider from the list of available providers, and an interview package from the list of available packages.

Step 3 (optional): If the provider supports video interview reviewers, select reviewers to provide feedback on the interview when completed by the candidate.

Step 4: The applicant receives an email from the provider notifying them that a video interview has been assigned, and completes the video interview on the provider's website.

Step 5: The candidate's video interview status is automatically updated in Cornerstone.

Step 6 (optional): On Manage Candidates, select the candidates to which the video interview was assigned, and click View Resume. In the section for the assigned on-demand interview, click on Add Reviewers. Select users to review the video interview.

Step 7 (optional): After reviewers provide their feedback on the vendor's site, the feedback appears on the candidate's Resume Carousel and the interview status is updated.

Live video interview workflow

Step 1: Select a candidate on the Manage Candidates page, click on the More button, and select Schedule Live Video Interview.

Step 2: Select an interview provider from the list of available providers.

Step 3: Select the interview's date, time, and interviewers.

Step 4: The applicant receives an email from the provider notifying them that a live video interview has scheduled, and the interview occurs at the scheduled time.

Step 5: The candidate's video interview status is automatically updated in Cornerstone.

Step 6 (optional): On Manage Candidates, select the candidates to which the video interview was assigned, and click View Resume. In the section for the assigned live video interview, click on Add Reviewers. Select users to review the video interview.

Step 7 (optional): After interviewers and reviewers provide their feedback on the vendor's site, the feedback appears on the candidate's Resume Carousel and the interview status is updated.

Troubleshooting

If the integration does not work, please contact the development team that built the integration. If they are not successful in resolving it, please log a ticket with our GPS team, and we will prioritize it, troubleshoot and engage internal teams as needed.